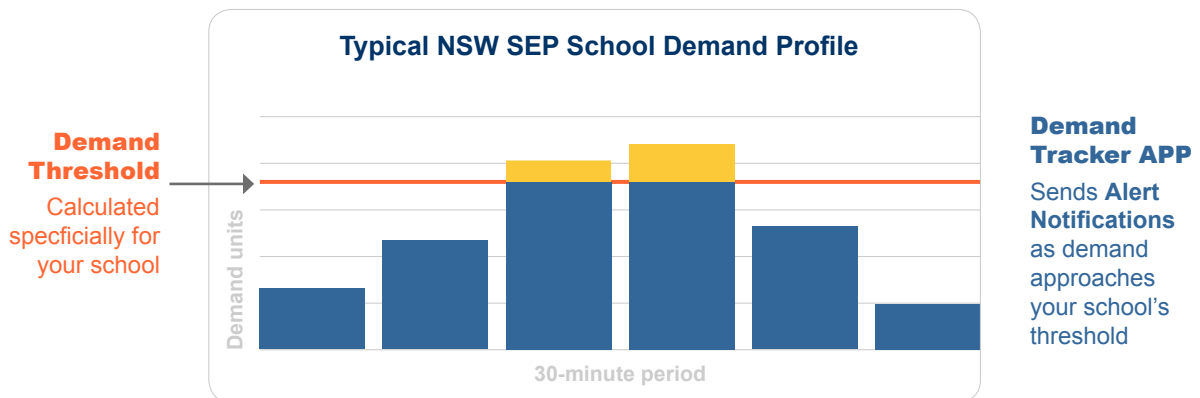


Schools Energy Program.



3 How are demand fees calculated?

Your school will have a **demand** charge on your bill if it's a larger electricity user. Some smaller schools in SEP may not be currently charged for demand – you can check by looking at your bill. Our **Bill Explainer** factsheet on the **Info Hub** will help you check.



Monthly demand charges are based on the highest demand you use in any 30-minute period in your billing period. **When you exceed your threshold, you can be charged at that higher rate for your demand billing period.** Your billing period can be either a month (generally Sydney metro area) or 12 months (generally Hunter Valley and Central Coast area). Either way: the best way to beat the charges is to take action when you receive alerts!

ERM provides multiple demand management tools.



Demand Tracker APP

(APP provided 27-31 August 2018)

Predicts and analyses data Alerts you before potential breaches of your peak demand threshold.



Action plan

Provides tailored actions for your school to reduce demand and help stay below the threshold.



Engagement

Access all the ERM downloadable resources via the **Info Hub** at www.ermpower.com.au/sep



Posterboard

Displays detailed information about your school's energy use including your demand threshold.

Next steps.

Next you will receive a **Holiday Shutdown Checklist** as a handy reminder of ways to conserve electricity over the school break.

